the Wolfsberg Group

Financial Institution Name: Location (Country) :

Banka Kombëtare Tregtare Kosovë SH.A. Republic of Kosovo

The questionnaire is required to be answered on a Legal Entity (LE) Level. The Financial Institution should answer the questionnaire at the legal entity level including any branches for which the client base, products and control model are materially similar to the LE Head Office. This questionnaire should not cover more than one LE. Each question in the CBDDQ will need to be addressed from the perspective of the LE and on behalf of all of its branches. If a response for the LE differs for one of its branches, this needs to be highlighted and details regarding this difference captured at the end of each sub-section. If a branch's business activity (products offered, client base etc.) is materially different than its Entity Head Office, a separate questionnaire can be completed for that branch.

No#	Question	Answer
	& OWNERSHIP	August
	Full Legal Name	T
	ruli Legal Nallie	Banka Kombëtare Tregtare Kosovë SH.A.
2	Append a list of foreign branches which are covered by this questionnaire	N/A (Domestic branches only)
3	Full Legal (Registered) Address	Rr.Ukshin Hoti nr.29, Prishtinë 10000, Republic of Kosovo
	Full Primary Business Address (if different from above)	-
5	Date of Entity incorporation/establishment	30.04.2007
6	Select type of ownership and append an ownership chart if available	
6 a	Publicly Traded (25% of shares publicly traded)	No
6 a1	If Y, indicate the exchange traded on and ticker symbol	
6 b	Member Owned/Mutual	No 🔽
6 c	Government or State Owned by 25% or more	No 🔽
6 d	Privately Owned	Yes
6 d1	If Y, provide details of shareholders or ultimate beneficial owners with a holding of 10% or more	The UBO is Mr. Ahmet Çalik by indirectly holding 99.999995% of shares.
	% of the Entity's total shares composed of bearer shares	0%
8	Does the Entity, or any of its branches, operate under an Offshore Banking License (OBL)?	No 🔻
8 a	If Y, provide the name of the relevant branch/es which operate under an OBL	N/A
9	Does the Bank have a Virtual Bank License or provide services only through online channels?	No 🔻
10	Name of primary financial regulator/supervisory authority	The Central Bank of the Republik of Kosovo (CBK)
11	Provide Legal Entity Identifier (LEI) if available	254900GWHNU4K0SCU751
12	Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ)	Banka Kombëtare Tregtare Sh.A.

13	Jurisdiction of licensing authority and regulator of	Albania
	ultimate parent	The Bank of Albania
14	Select the business areas applicable to the Entity	
14 a	Retail Banking	Yes
14 b	Private Banking	Yes
14 c	Commercial Banking	Yes
14 d	Transactional Banking	Yes
14 e	Investment Banking	No E
14 f	Financial Markets Trading	No L Yes L Yes L
14 g	Securities Services/Custody	Yes
14 h	Broker/Dealer	No
14 i	Multilateral Development Bank	No L
14 j	Wealth Management	No L
14 k	Other (please explain)	
15	Does the Entity have a significant (10% or more) portfolio of non-resident customers or does it derive more than 10% of its revenue from non-resident customers? (Non-resident means customers primarily resident in a different jurisdiction to the location where bank services are provided)	No
15 a	If Y, provide the top five countries where the non- resident customers are located.	N/A
16	Select the closest value:	
16 a	Number of employees	201-500
16 b	Total Assets	Greater than \$500 million
17	Confirm that all responses provided in the above	Greater trial \$500 million
	Section are representative of all the LE's branches.	Yes
17 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A
18	If appropriate, provide any additional information/context to the answers in this section.	N/A
The second second second	JCTS & SERVICES	
19	Does the Entity offer the following products and services:	
40 -	The state of the s	Charles The Little and Annah Street Carried in Color Sec.
19 a 19 a1	Correspondent Banking If Y	No
19 a1a	Does the Entity offer Correspondent Banking services to domestic banks?	No T
19 a1b	Does the Entity allow domestic bank clients to provide downstream relationships?	No T
19 a1c	Does the Entity have processes and procedures in place to identify downstream relationships with domestic banks?	Yes
19 a1d	Does the Entity offer Correspondent Banking services to foreign banks?	No T
19 a1e	Does the Entity allow downstream relationships	N
	with foreign banks?	No
19 a1f		No No
19 a1f 19 a1g	with foreign banks? Does the Entity have processes and procedures in place to identify downstream relationships with	<u></u>
	with foreign banks? Does the Entity have processes and procedures in place to identify downstream relationships with foreign banks? Does the Entity offer Correspondent Banking services to regulated Money Services Businesses	No The state of th
19 a1g 19 a1h 19 a1h1	with foreign banks? Does the Entity have processes and procedures in place to identify downstream relationships with foreign banks? Does the Entity offer Correspondent Banking services to regulated Money Services Businesses (MSBs)/Money Value Transfer Services (MVTSs)? Does the Entity allow downstream relationships with MSBs, MVTSs, or Payment Service Provider (PSPs)? MSBs	No The state of th
19 a1g 19 a1h	with foreign banks? Does the Entity have processes and procedures in place to identify downstream relationships with foreign banks? Does the Entity offer Correspondent Banking services to regulated Money Services Businesses (MSBs)/Money Value Transfer Services (MVTSs)? Does the Entity allow downstream relationships with MSBs, MVTSs, or Payment Service Provider (PSPs)?	No I

19 a1i	Does the Entity have processes and procedures in place to identify downstream relationships with MSBs /MVTSs/PSPs?	Yes	-
19 b	Cross-Border Bulk Cash Delivery	No	
19 c	Cross-Border Remittances	Yes	
19 d	Domestic Bulk Cash Delivery	No	
19 e	Hold Mail	No	
19 f	International Cash Letter	No	energy.
19 g	Low Price Securities	No	
19 h	Payable Through Accounts	No	-
19 i	Payment services to non-bank entities who may then offer third party payment services to their customers?	No	•
19 I1	If Y, please select all that apply below?		
19 i2	Third Party Payment Service Providers	Please select	
19 i3	Virtual Asset Service Providers (VASPs)	Please select	
19 i4	eCommerce Platforms	Please select	
19 i5	Other - Please explain		
19 j	Private Banking	Domestic	_
19 k	Remote Deposit Capture (RDC)	No	
19 I	Sponsoring Private ATMs	No	
19 m	Stored Value Instruments	No	
19 m	Trade Finance	Yes	
19 n 19 o	Virtual Assets	Yes No	
19 p	For each of the following please state whether you offer the service to walk-in customers and if so, the applicable level of due diligence:	NO	
19 p1	Check cashing service	No	
19 p1a	If yes, state the applicable level of due diligence	Please select	
19 p2	Wire transfers	No	
19 p2a	If yes, state the applicable level of due diligence	Please select	_
19 p3	Foreign currency conversion	Yes	
19 p3a	If yes, state the applicable level of due diligence	Due diligence	
19 p4	Sale of Monetary Instruments	No	annual of
19 p4a	If yes, state the applicable level of due diligence	Please select	
19 p5	If you offer other services to walk-in customers please provide more detail here, including describing the level of due diligence.	Walk-in customers are offered limited services. They mainly conduct small amount transaction (e.g. paying utility bills, etc.).Standard due-diligence procedures are applied.	is
19 q	Other high-risk products and services identified by the Entity (please specify)	N/A	
20	Configuration all responses availed in the chara		
	Confirm that all responses provided in the above Section are representative of all the LE's branches.	Yes	▼.
20 a		Yes N/A	Y
20 a 21	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to		
21 3. AML, C	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section.	N/A	▼
21 3. AML, C	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. TF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components:	N/A N/A	
21 3. AML, C 22 22 a	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. TF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components: Appointed Officer with sufficient experience/expertise	N/A N/A Yes	
21 3. AML, C 22 22 22 a 22 b	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. IF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components: Appointed Officer with sufficient experience/expertise Adverse Information Screening	N/A N/A Yes Yes	
21 3. AML, C 22 22 a 22 b 22 c	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. TF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components: Appointed Officer with sufficient experience/expertise Adverse Information Screening Beneficial Ownership	N/A N/A Yes Yes Yes Yes	
21 3. AML, C 22 22 a 22 b 22 c	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. IF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components: Appointed Officer with sufficient experience/expertise Adverse Information Screening	N/A N/A Yes Yes	
21 3. AML, C 22 22 a 22 b 22 c 22 d	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. TF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components: Appointed Officer with sufficient experience/expertise Adverse Information Screening Beneficial Ownership	N/A N/A Yes Yes Yes Yes	
21 3. AML, C 22 22 a 22 b 22 c 22 d 22 d	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. TF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components: Appointed Officer with sufficient experience/expertise Adverse Information Screening Beneficial Ownership Cash Reporting	N/A N/A Yes Yes Yes Yes Yes	
21 3. AML, C 22 22 a 22 b 22 c 22 c 22 d 22 e 22 f	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. TF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components: Appointed Officer with sufficient experience/expertise Adverse Information Screening Beneficial Ownership Cash Reporting CDD EDD	N/A N/A Yes Yes Yes Yes Yes Yes Yes Ye	
21 3. AML, C 22 22 a 22 b 22 c 22 c 22 d 22 e 22 f 22 g	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. TF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components: Appointed Officer with sufficient experience/expertise Adverse Information Screening Beneficial Ownership Cash Reporting CDD EDD Independent Testing	N/A N/A Yes Yes Yes Yes Yes Yes Yes Ye	
21 3. AML, C 22 22 a 22 b 22 c 22 d 22 d 22 e 22 f 22 g 22 h	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. TF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components: Appointed Officer with sufficient experience/expertise Adverse Information Screening Beneficial Ownership Cash Reporting CDD EDD Independent Testing Periodic Review	N/A N/A Yes Yes Yes Yes Yes Yes Yes Ye	
21 3. AML, C 22 22 a 22 b 22 c 22 c 22 d 22 e 22 f 22 g 22 h 22 g	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. TF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components: Appointed Officer with sufficient experience/expertise Adverse Information Screening Beneficial Ownership Cash Reporting CDD EDD Independent Testing Periodic Review Policies and Procedures	N/A N/A Yes Yes Yes Yes Yes Yes Yes Ye	
21 3. AML, C 22 22 a 22 b 22 c 22 d 22 e 22 f 22 g 22 g 22 g 22 y	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. TF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components: Appointed Officer with sufficient experience/expertise Adverse Information Screening Beneficial Ownership Cash Reporting CDD Independent Testing Periodic Review Policies and Procedures PEP Screening	N/A N/A Yes Yes Yes Yes Yes Yes Yes Ye	
21 3. AML, C 22 22 a 22 b 22 c 22 c 22 d 22 e 22 f 22 g 22 h 22 g	Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. TF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components: Appointed Officer with sufficient experience/expertise Adverse Information Screening Beneficial Ownership Cash Reporting CDD EDD Independent Testing Periodic Review Policies and Procedures	N/A N/A Yes Yes Yes Yes Yes Yes Yes Ye	

22 m	Suspicious Activity Reporting	Yes	_
22 n	Training and Education	Yes	
22 o	Transaction Monitoring	Yes	Ē
23	How many full time employees are in the Entity's AML, CTF & Sanctions Compliance Department?	1-10	~
24	Is the Entity's AML, CTF & Sanctions policy approved at least annually by the Board or equivalent Senior Management Committee? If N, describe your practice in Question 29.	Yes	~
25	Does the Board receive, assess, and challenge regular reporting on the status of the AML, CTF, & Sanctions programme?	Yes	~
26	Does the Entity use third parties to carry out any components of its AML, CTF & Sanctions programme?	No	¥
26 a	If Y, provide further details	N/A	
27	Does the entity have a whistleblower policy?	Yes	
28	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes	~
28 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A	Lance
29	If appropriate, provide any additional information/context to the answers in this section.	N/A	
4. ANT	BRIBERY & CORRUPTION		30 T /
30	Has the Entity documented policies and procedures consistent with applicable ABC regulations and requirements to reasonably prevent, detect and report bribery and corruption?	Yes	V
31	Does the Entity have an enterprise wide programme that sets minimum ABC standards?	Yes	-
32	Has the Entity appointed a designated officer or officers with sufficient experience/expertise responsible for coordinating the ABC programme?	Yes	~
33	Does the Entity have adequate staff with appropriate levels of experience/expertise to implement the ABC programme?	Yes	-
34	Is the Entity's ABC programme applicable to:	Not Applicable	
35	Does the Entity have a global ABC policy that:		
35 a	Prohibits the giving and receiving of bribes? This includes promising, offering, giving, solicitation or receiving of anything of value, directly or indirectly, if improperly intended to influence action or obtain an advantage.	Yes	~
35 b	Includes enhanced requirements regarding interaction with public officials?	Yes	V
35 с	Includes a prohibition against the falsification of books and records (this may be within the ABC policy or any other policy applicable to the Legal Entity)?	Yes	
36	Does the Entity have controls in place to monitor the effectiveness of their ABC programme?	Yes	V
37	Does the Board receive, assess, and challenge regular reporting on the status of the ABC programme?	Yes	T
38	Has the Entity's ABC Enterprise Wide Risk Assessment (EWRA) been completed in the last 12 months?	Yes	V
38 a	If N, provide the date when the last ABC EWRA was completed.	N/A	
39	Does the Entity have an ABC residual risk rating that is the net result of the controls effectiveness and the inherent risk assessment?	Yes	~
40	Does the Entity's ABC EWRA cover the inherent risk components detailed below:	Yes	~
40 a	Potential liability created by intermediaries and other third-party providers as appropriate	Yes	-

40 b	Corruption risks associated with the countries and		
40 -	industries in which the Entity does business, directly or through intermediaries	Yes	
40 с	Transactions, products or services, including those that involve state-owned or state-controlled entities or public officials	Yes	~
40 d	Corruption risks associated with gifts and hospitality, hiring/internships, charitable donations and political contributions	Yes	V
40 e	Changes in business activities that may materially increase the Entity's corruption risk	Yes	~
41	Does the Entity's internal audit function or other independent third party cover ABC Policies and Procedures?	Yes	V
42	Does the Entity provide mandatory ABC training to:		51
42 a	Board and senior Committee Management	Yes	
42 b	1st Line of Defence	Yes	
42 c	2nd Line of Defence	Yes	
42 d	3rd Line of Defence	Yes	
42 e	Third parties to which specific compliance activities subject to ABC risk have been outsourced	Not Applicable	V
42 f	Non-employed workers as appropriate (contractors/consultants)	No	V
43	Does the Entity provide ABC training that is targeted to specific roles, responsibilities and activities?	Yes	V
44	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes	▼
44 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A	
45	If appropriate, provide any additional information/context to the answers in this section.	N/A	
E ANAL C	CTF & SANCTIONS POLICIES & PROCEDURES		
5. AIVIL, C	Has the Entity documented policies and procedures		
	consistent with applicable AML, CTF & Sanctions regulations and requirements to reasonably prevent, detect and report:		
46 a	Money laundering	Yes	
46 b	Terrorist financing	Yes	
46 c	Sanctions violations	Yes	
47	Are the Entity's policies and procedures updated at least annually?	Yes	V
48	Has the Entity chosen to compare its policies and procedures against:		
48 a	U,S, Standards	Yes	
48 a1	If Y, does the Entity retain a record of the results?	Yes	
48 b	EU Standards	Yes	
48 b1	If Y, does the Entity retain a record of the results?	Yes	
49 49 a	Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous	Yes	T
49 b	and fictitious named accounts Prohibit the opening and keeping of accounts for		T
49 c	unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide	Yes	
49 d	banking services to unlicensed banks Prohibit accounts/relationships with shell banks	Yes Yes	
	5. A SECTION OF THE S	Yes	T
49 e	Prohibit dealing with another entity that provides services to shell banks	res	
	services to shell banks Prohibit opening and keeping of accounts for	Yes	V
49 e	services to shell banks		▼

49 i			
	Define the process for escalating financial crime risk issues/potentially suspicious activity identified by employees	Yes	~
49 j	Define the process, where appropriate, for terminating existing customer relationships due to financial crime risk	Yes	~
49 k	Define the process for exiting clients for financial crime reasons that applies across the entity, including foreign branches and affiliates	Yes	V
49 I	Define the process and controls to identify and handle customers that were previously exited for financial crime reasons if they seek to re-establish a relationship	Yes	~
49 m	Outline the processes regarding screening for sanctions, PEPs and Adverse Media/Negative News	s Yes	-
49 n	Outline the processes for the maintenance of internal "watchlists"	Yes	~
50	Has the Entity defined a risk tolerance statement or similar document which defines a risk boundary around their business?	Yes	-
51	Does the Entity have record retention procedures that comply with applicable laws?	Yes	₹
51 a	If Y, what is the retention period?		
		5 years or more	~
52	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes	T
52 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A	
53	If appropriate, provide any additional information/context to the answers in this section.	N/A	
6. AML, C	TF & SANCTIONS RISK ASSESSMENT		
6. AML, C	TF & SANCTIONS RISK ASSESSMENT Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below:		
54 54 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client	Yes	
54 a 54 b	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product	Yes	
54 a 54 b 54 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel	Yes Yes	
	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product	Yes	
54 a 54 b 54 c 54 d 55 d	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring	Yes Yes	
54 a 54 b 54 c 54 d 55 d 55 a 55 b	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence	Yes Yes Yes Yes Yes Yes	
54 a 54 b 54 c 54 d 55 d 55 a 55 b 55 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification	Yes Yes Yes Yes Yes Yes Yes Yes	
54 a 54 b 54 c 54 d 55 d	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative	Yes Yes Yes Yes Yes Yes	
54 a 54 a 54 b 54 c 54 d 55 c 55 a 55 c 55 d 55 e	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News	Yes	
54 a 54 a 54 b 54 c 54 d 55 c 55 a 55 c 55 c 55 c 55 f	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education	Yes	
54 a 54 a 54 b 54 c 54 d 55 c 55 a 55 b 55 c 55 d 55 c 55 f 55 g	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance	Yes	
54 a 54 b 54 c 54 c 55 c 55 c 55 c 55 f 55 f 55 f 55 f 55 f	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months?	Yes	
54 a 54 a 54 b 54 c 55 d 55 a 55 b 55 c 55 d 55 c 55 f 55 f 55 g 55 h	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Dilligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed	Yes	
54 a 54 a 54 b 54 c 54 d 55 c 55 a 55 c 55 c 55 f 55 g 55 h 56 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF	Yes	
54 a 54 a 554 b 554 c 554 c 555 a 555 a 555 c 555 d 555 f 555 g 556 h 566 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed.	Yes	
54 a 54 a 54 b 554 c 554 c 555 c 55 a 55 c 55 d 55 c 55 f 55 c 55 f 55 6 55 f 55 7 57 a 57 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product	Yes N/A	
54 a 54 a 554 b 554 c 554 d 555 55 a 555 b 555 c 555 d 555 c 555 f 556 a 557 a 57 a 57 b 57 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel	Yes N/A Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes	
54 a 54 a 554 a 554 b 554 c 554 d 555 655 c 555 d 555 c 555 d 556 c 656 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography	Yes N/A	
54 a 54 a 54 b 54 c 54 d 55 c 55 a 55 c 55 c 55 f 55 g 55 h 56 a 57 c 57 d 58	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below:	Yes N/A Yes	
54 a 54 a 54 b 54 c 54 c 55 c 55 a 55 c 55 d 55 c 55 d 55 6 56 a 57 c 57 a 57 a 57 a 57 a 57 c 57 d 58 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below: Customer Due Diligence	Yes	
54 a 54 b 54 c 54 d 55 a 55 b 55 c 55 d	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below:	Yes N/A Yes	

58 e	Name Screening	Yes
58 f	Transaction Screening	Yes
58 g	Training and Education	Yes
59	Has the Entity's Sanctions EWRA been completed in the last 12 months?	Yes
59 a	If N, provide the date when the last Sanctions EWRA was completed.	N/A
60	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
60 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
61	If appropriate, provide any additional information/context to the answers in this section,	
7. KYC, C	DD and EDD	
62	Does the Entity verify the identity of the customer?	Yes
63	Do the Entity's policies and procedures set out when CDD must be completed, e.g. at the time of onboarding or within 30 days?	Yes
64	Which of the following does the Entity gather and retain when conducting CDD? Select all that apply:	
64 a	Customer identification	Yes
64 b	Expected activity	Yes
64 c	Nature of business/employment	Yes
64 d	Ownership structure	Yes
64 e	Product usage	Yes
64 f	Purpose and nature of relationship	Yes
64 g	Source of funds	Yes
64 h	Source of wealth	Yes
65	Are each of the following identified:	
65 a	Ultimate beneficial ownership	Yes
65 a1	Are ultimate beneficial owners verified?	Yes
65 b	Authorised signatories (where applicable)	Yes
65 с	Key controllers	Yes
65 d 66	Other relevant parties What is the Entity's minimum (lowest) threshold	Yes
67	applied to beneficial ownership identification? Does the due diligence process result in customers	Yes ▼
67 a	receiving a risk classification? If Y, what factors/criteria are used to determine the	res
	customer's risk classification? Select all that apply:	
67 a1	Product Usage	Yes
67 a2	Geography	Yes
67 a3	Business Type/Industry	Yes
67 a4	Legal Entity type	Yes
67 a5	Adverse Information	Yes
67 a6	Other (specify)	Channel PEP status
68	For high risk non-individual customers, is a site visit a part of your KYC process?	Yes
68 a	If Y, is this at:	
68 a1	Onboarding	Yes
68 a2	KYC renewal	Yes
68 a3	Trigger event	Yes
68 a4 68 a4a	Other If yes, please specify "Other"	No
69	Does the Entity have a risk based approach to screening customers for Adverse Media/Negative News?	Yes
69 a	If Y, is this at:	Was
69 a1 69 a2	Onboarding	Yes
	KYC renewal	Yes

69 a3	Trigger event	Yes	_
70	What is the method used by the Entity to screen for		
	Adverse Media/Negative News?	Combination of automated and manual	
71	Does the Entity have a risk based approach to screening customers and connected parties to determine whether they are PEPs, or controlled by PEPs?		,
71 a	If Y, is this at:		Tac
71 a1	Onboarding	Yes	
71 a2	KYC renewal	Yes	
71 a3	Trigger event	Yes	
72	What is the method used by the Entity to screen PEPs?	Combination of automated and manual	
73	Does the Entity have policies, procedures and processes to review and escalate potential matches from screening customers and connected parties to determine whether they are PEPs, or controlled by PEPs?	Yes	,
74	Is KYC renewed at defined frequencies based on risk rating (Periodic Reviews)?	Yes	Ē
74 a	If yes, select all that apply:		
74 a1	Less than one year	No	
74 a2	1 – 2 years	Yes	
74 a3	3 – 4 years	Yes	7
74 a4	5 years or more	Yes	
74 a5	Trigger-based or perpetual monitoring reviews	Yes	
74 a6	Other (Please specify)	N/A	
75	Does the Entity maintain and report metrics on current and past periodic or trigger event due diligence reviews?	Yes	•
76	From the list below, which categories of customers or industries are subject to EDD and/or are restricted, or prohibited by the Entity's FCC programme?		
76 a	Arms, defence, military	Prohibited	7
76 b	Respondent Banks	Do not have this category of customer or industry	Y
76 b1	If EDD or restricted, does the EDD assessment contain the elements as set out in the Wolfsberg Correspondent Banking Principles 2022?	Yes	•
76 c	Embassies/Consulates	Always subject to EDD	-
76 d	Extractive industries	EDD on risk-based approach	
76 e	Gambling customers	Prohibited	
76 f	General Trading Companies		<u></u>
		Prohibited	
76 g	Marijuana-related Entities	Prohibited	_
76 h	MSB/MVTS customers	Always subject to EDD	7
76 i	Non-account customers	EDD on risk-based approach	
76 j	Non-Government Organisations	EDD on risk-based approach	
76 k	Non-resident customers	EDD on risk-based approach	
76 I	Nuclear power	Prohibited	Y
76 m	Payment Service Providers	EDD on risk-based approach	
76 n	PEPs	Always subject to EDD	V
76 o	PEP Close Associates	Always subject to EDD	7
76 p	PEP Related	Always subject to EDD	7
76 q	Precious metals and stones	Always subject to EDD	
			_
76 r	Red light businesses/Adult entertainment	Prohibited	_
76 s	Regulated charities	EDD on risk-based approach	7
76 t	Shell banks	Prohibited	
76 u	Travel and Tour Companies	EDD on risk-based approach	7
76 v	Unregulated charities	Prohibited	7
76 w	Used Car Dealers	EDD on risk-based approach	~
76 x	Virtual Asset Service Providers	Prohibited	7
76 y	Other (specify)	N/A	
77	If restricted, provide details of the restriction		
78	Does EDD require senior business management and/ or compliance approval?	Yes	_

78 a	If Y indicate who provides the approval:	Compliance
79	Does the Entity have specific procedures for	SOTIPLIATIOS
	onboarding entities that handle client money such as lawyers, accountants, consultants, real estate agents?	Yes
80	Does the Entity perform an additional control or quality review on clients subject to EDD?	Yes
81	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
81 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to	N/A
82	If appropriate, provide any additional information/context to the answers in this section.	N/A
8. MONIT	ORING & REPORTING	
83	Does the Entity have risk based policies, procedures and monitoring processes for the identification and reporting of suspicious activity?	Yes
84	What is the method used by the Entity to monitor transactions for suspicious activities?	Combination of automated and manual
84 a	If manual or combination selected, specify what type of transactions are monitored manually	In addition to automated monitoring, all types of transactions may be subject to manual monitoring, too.
84 b	If automated or combination selected, are internal system or vendor-sourced tools used?	Both
84 b1	If 'Vendor-sourced tool' or 'Both' selected, what is the name of the vendor/tool?	IMTF/Siron
84 b2	When was the tool last updated?	<1 year
84 b3	When was the automated Transaction Monitoring application last calibrated?	<1 year
85	Does the Entity have regulatory requirements to report suspicious transactions?	Yes
85 a	If Y, does the Entity have policies, procedures and processes to comply with suspicious transaction reporting requirements?	Yes
86	Does the Entity have policies, procedures and processes to review and escalate matters arising from the monitoring of customer transactions and activity?	Yes
87	Does the Entity have a data quality management programme to ensure that complete data for all transactions are subject to monitoring?	Yes
88	Does the Entity have processes in place to respond to Request For Information (RFIs) from other entities in a timely manner?	Yes
89	Does the Entity have processes in place to send Requests for Information (RFIs) to their customers in a timely manner?	Yes
90	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
90 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to	N/A
91	If appropriate, provide any additional information/context to the answers in this section.	N/A
Q DAVAGE	NT TRANSPARENCY	
9. FATIVIE 92	Does the Entity adhere to the Wolfsberg Group	
	Payment Transparency Standards?	Yes

93 a 93 b 93 b1	to ensure compliance with: FATF Recommendation 16		
93 b	I FATE Recommendation 16	And the second of the Control of the	1 100
		Yes	
93 01	Local Regulations	Yes	Y
	If Y, specify the regulation	Regulation on international payments Regulation on prevention of money laundering and financing of terrorism	
93 c	If N, explain	N/A	
94	Does the Entity have controls to support the inclusion of required and accurate originator information in cross border payment messages?	Yes	_
95	Does the Entity have controls to support the inclusion of required beneficiary information cross-border payment messages?	Yes	7
95 a	If Y, does the Entity have procedures to include beneficiary address including country in cross border payments?	Yes	
96	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes	T
96 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A	
97	If appropriate, provide any additional information/context to the answers in this section.	N/A	
10, SANCT	TIONS		
CONTRACTOR OF STREET	Does the Entity have a Sanctions Policy approved by		
	management regarding compliance with sanctions law applicable to the Entity, including with respect to its business conducted with, or through accounts held at foreign financial institutions?	Yes	V
	Does the Entity have policies, procedures, or other controls reasonably designed to prevent the use of another entity's accounts or services in a manner causing the other entity to violate sanctions prohibitions applicable to the other entity (including prohibitions within the other entity's local jurisdiction)?	Yes	*
	Does the Entity have policies, procedures or other controls reasonably designed to prohibit and/or detect actions taken to evade applicable sanctions prohibitions, such as stripping, or the resubmission and/or masking, of sanctions relevant information in cross border transactions?	Yes	~
	Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists?	Yes	_
	What is the method used by the Entity for sanctions screening?	Both Automated and Manual	<u>-</u>
02 a	If 'automated' or 'both automated and manual' selected:		
02 a1		Both	
02 a1a	If a 'vendor-sourced tool' or 'both' selected, what is the name of the vendor/tool?	IMTF/Siron	
02 a2	When did you last test the effectiveness (of finding true matches) and completeness (lack of missing data) of the matching configuration of the automated tool? (If 'Other' please explain in Question 110)	<1 year	¥
i	Does the Entity screen all sanctions relevant data, including at a minimum, entity and location information, contained in cross border transactions against Sanctions Lists?	Yes	

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115 а	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A
116	If appropriate, provide any additional information/context to the answers in this section.	N/A
12 OHALI	TY ASSURANCE /COMPLIANCE TESTING	
117	Does the Entity have a program wide risk based	
	Quality Assurance programme for financial crime (separate from the independent Audit function)?	Yes
118	Does the Entity have a program wide risk based Compliance Testing process (separate from the independent Audit function)?	Yes
119	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
119 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A
120	If appropriate, provide any additional information/context to the answers in this section.	N/A
13. AUDIT		
121	In addition to inspections by the government supervisors/regulators, does the Entity have an internal audit function, a testing function or other independent third party, or both, that assesses FCC AML, CTF, ABC, Fraud and Sanctions policies and practices on a regular basis?	Yes
122	How often is the Entity audited on its AML, CTF, ABC, Fraud and Sanctions programme by the following:	
122 a	Internal Audit Department	Yearly
122 b	External Third Party	Yearly
123	Does the internal audit function or other independent third party cover the following areas:	
123 a	AML, CTF, ABC, Fraud and Sanctions policy and procedures	Yes
123 b 123 c	Enterprise Wide Risk Assessment	Yes
123 c	Governance KYC/CDD/EDD and underlying methodologies	Yes Yes
123 u	Name Screening & List Management	Yes
123 f	Reporting/Metrics & Management Information	Yes
123 g	Suspicious Activity Filing	Yes
123 h	Technology	Yes
123 i	Transaction Monitoring	Yes
123 j	Transaction Screening including for sanctions	Yes
123 k 123 l	Training & Education Other (specify)	Yes
124	Are adverse findings from internal & external audit tracked to completion and assessed for adequacy and completeness?	Yes V
125	Confirm that all responses provided in the above section are representative of all the LE's branches	Yes
125 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A
126	If appropriate, provide any additional information/context to the answers in this section.	N/A
14. FRAU	D	
127	Does the Entity have policies in place addressing fraud risk?	Yes
128	Does the Entity have a dedicated team responsible for preventing & detecting fraud?	Yes

129	Does the Entity have real time monitoring to detect fraud?	Yes
130	Do the Entity's processes include gathering additional information to support its fraud controls, for example: IP address, GPS location, and/or device ID?	Yes
131	Confirm that all responses provided in the above section are representative of all the LE's branches	Yes
131 а	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	N/A
132	If appropriate, provide any additional information/context to the answers in this section.	NA
Declaration Statement Wolfsberg Group Correspondent Banking Due Diligence Questionnaire 2023 (CBDDQ V1.4) Declaration Statement (To be signed by Global Head of Correspondent Banking or equivalent position holder AND Group Money Laundering Prevention Officer, Global Head of Anti- Money Laundering, Chief Compliance Officer, Global Head of Financial Crimes Compliance OR equivalent)		
Banka Kombëtare Tregtare Kosovë SH.A. (Financial Institution name) is fully committed to the fight against financial crime and makes every effort to remain in full compliance with all applicable financial crime laws, regulations and standards in all of the jurisdictions in which it does business and holds accounts. The Financial Institution understands the critical importance of having effective and sustainable controls to combat financial crime in order to protect its reputation and to meet its legal and regulatory obligations. The Financial Institution recognises the importance of transparency regarding parties to transactions in international payments and has adopted/is committed to adopting these standards.		
The Financial Institution further certifies it complies with / is working to comply with the Wolfsberg Correspondent Banking Principles and the Wolfsberg Trade Finance Principles. The information provided in this Wolfsberg CBDDQ will be kept current and will be updated no less frequently than every eighteen months. The Financial Institution commits to file accurate supplemental information on a timely basis.		
[Name of the Financial Institution.] [Name of the Financial Instituti		
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